

# Monthly Report

## Cargo iQ Reporting Cycle

Every month, Cargo iQ issues reports that show consolidated airfreight industry data for the previous month.

This monthly report contains volume and performance data for airport-to-airport (A2A) movements.

Further reports are available to Cargo iQ members to improve their internal process– and data-quality and benchmark themselves to the industry.

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# Volume & KPI Overview - Nov 2023

Airport to Airport	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	1,002,462	- 29,333 (- 3%)	+ 38,382 (+ 4%)	
% NFD	77%	- 3 %	- 6 %	

Door to Door	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	309,009	- 7,065 (- 2%)	+ 2,884 (+ 1 %)	
% POD	74%	- 1 %	- 0 %	

## GLOSSARY

NFD - Measure of on time 'Notification of freight and data\* availability' at destination.

POD - Measure of freight delivered to consignee when promised.

A2A - Airport to airport

D2D - Door to Door

## Data Summary

Number of A2A shipments measured for Nov 2023 see a decrease in comparison to previous months but a significant increase against last year. One airline's data had IT issues and hence have not been reported.

D2D shipment count for Oct 2023 saw a decrease against previous month and is slightly higher against last year.



# Benchmarks - Nov 2023

Reporting Airlines: 22

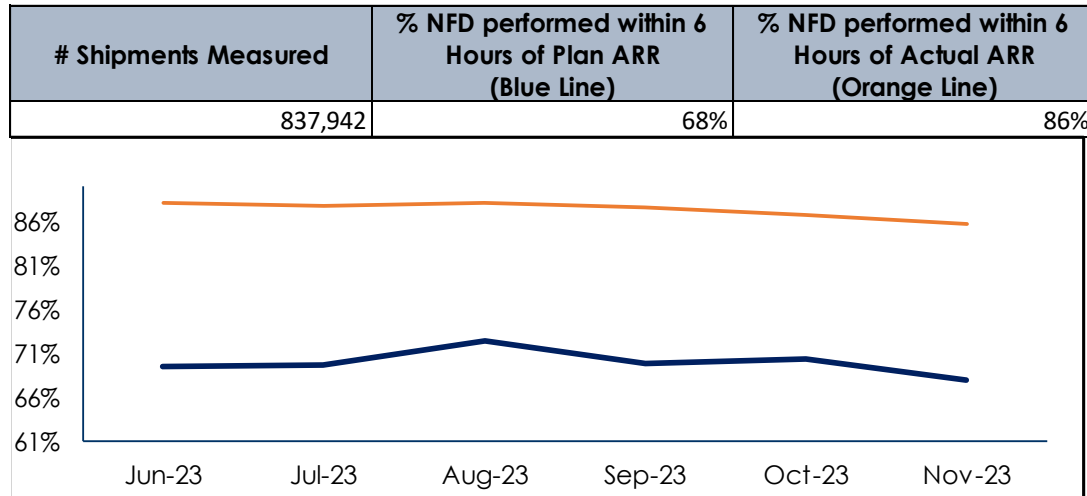
One airline is still to implement the ARR as a mandatory milestone to be reported.

Reporting Airlines: 22

This benchmark is illustrating the time it takes to satisfy the NFD KPI to 90% and the average time to complete the NFD (from ARR)

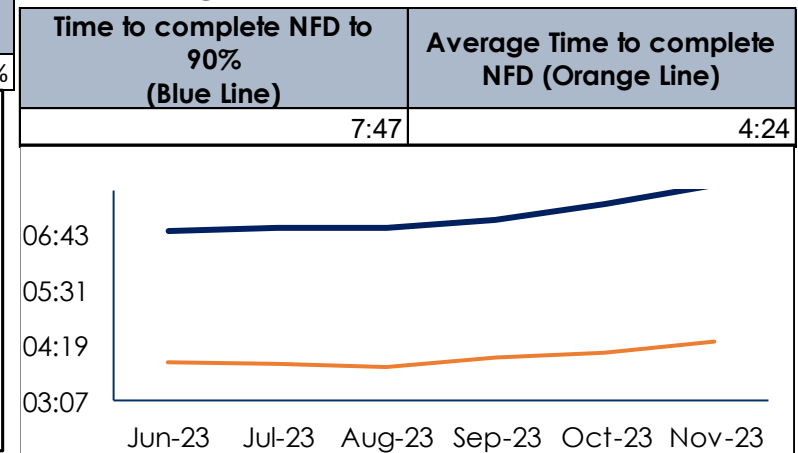
## Import Performance

### % NFD Performed Within 6 Hours of Arrival



## Import Performance

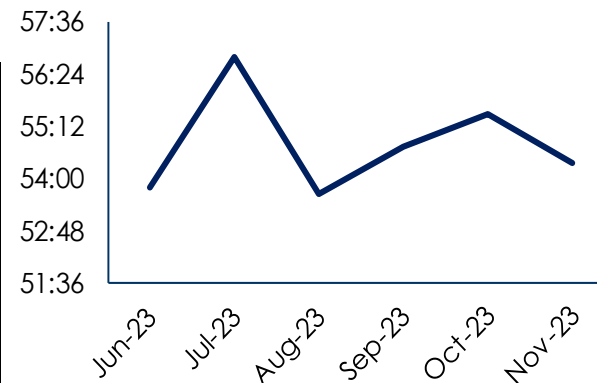
### Average Time To Complete (%) NFD



## Average A2A Journey Time

Reporting Airlines (A2A): 22

Month	# Shipments	Average RCS to NFD Time [hh:mm]
Jun-23	962,482	53:46
Jul-23	853,564	56:47
Aug-23	940,577	53:38
Sep-23	923,470	54:43
Oct-23	971,231	55:29
Nov-23	941,015	54:20

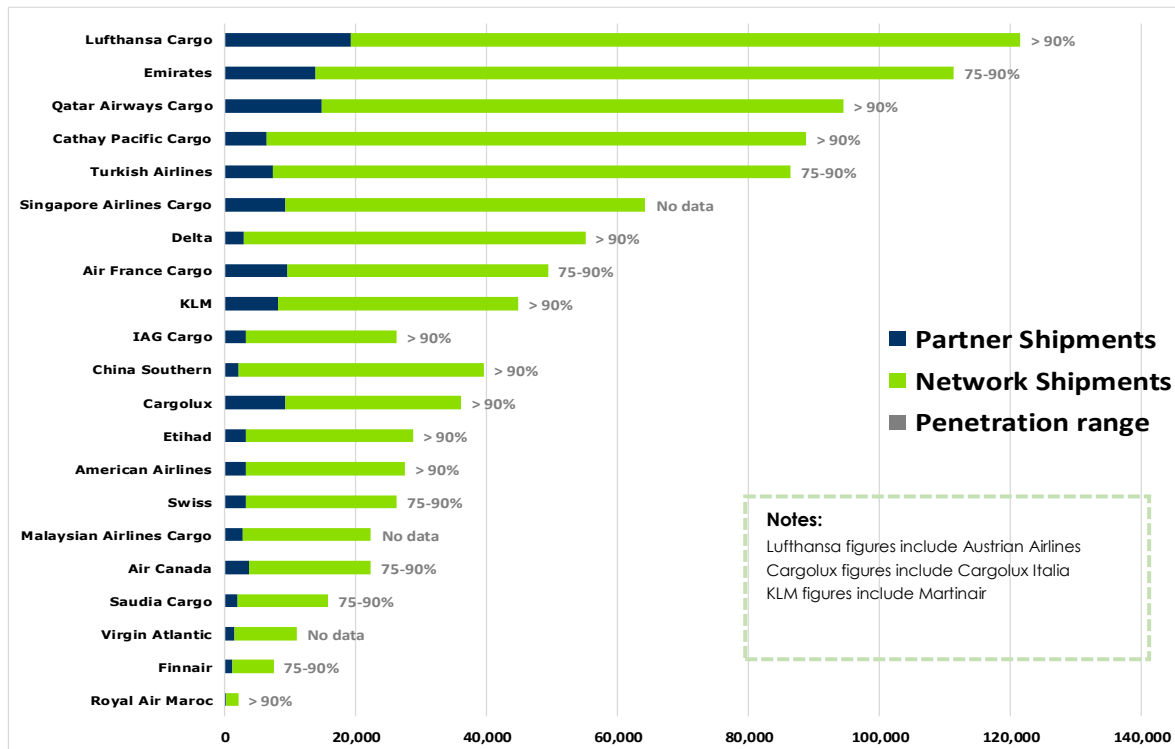




# Airline Volume Data A2A - Nov 2023

## A2A Shipments Measured This Month

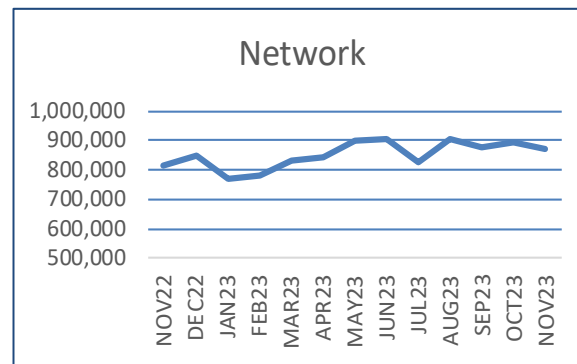
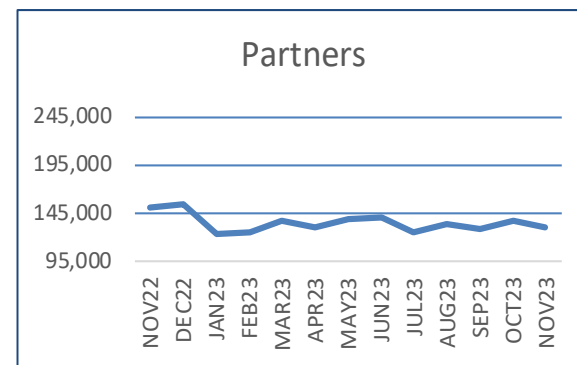
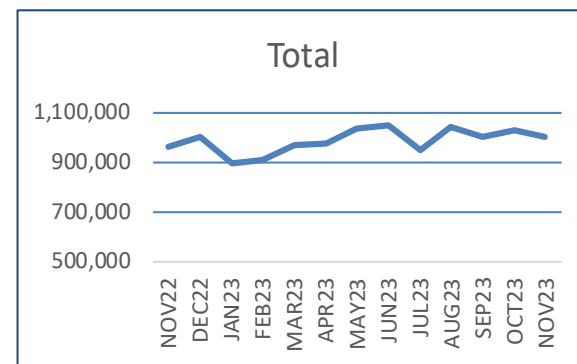
Partners	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	129,252	- 6,585 (- 5%)	- 20,341 (- 14%)	
Network	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	873,210	- 22,748 (- 3%)	+ 58,723 (+ 7 %)	



**Partner** Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes.

**Network** All other shipments measured to Cargo iQ standards by reporting Airlines.

## Volume Trends





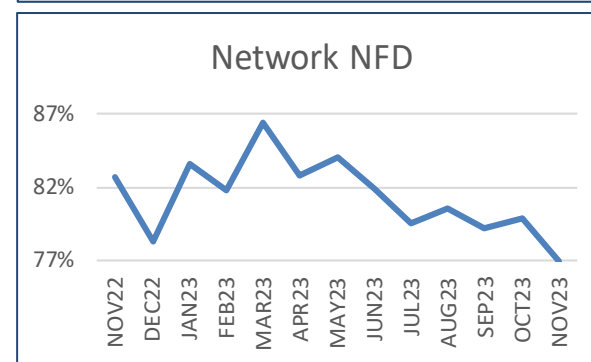
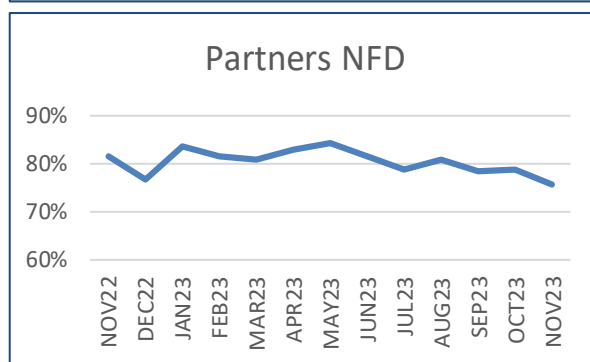
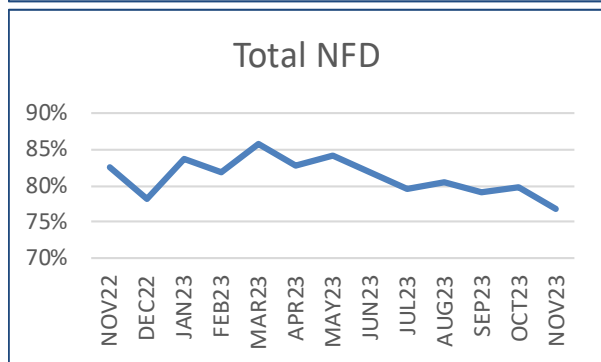
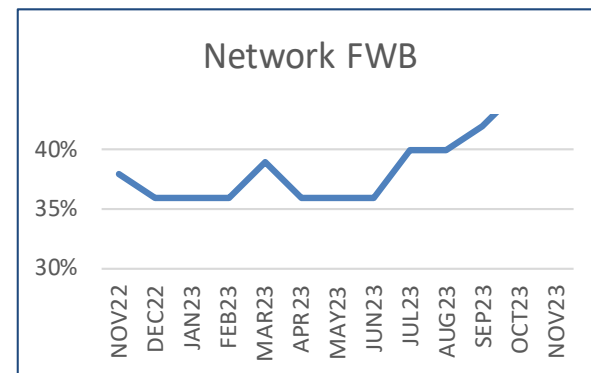
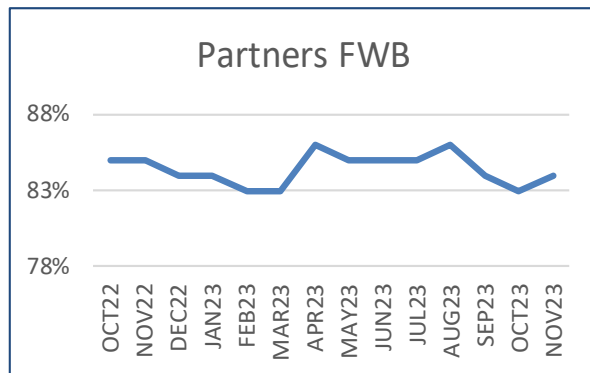
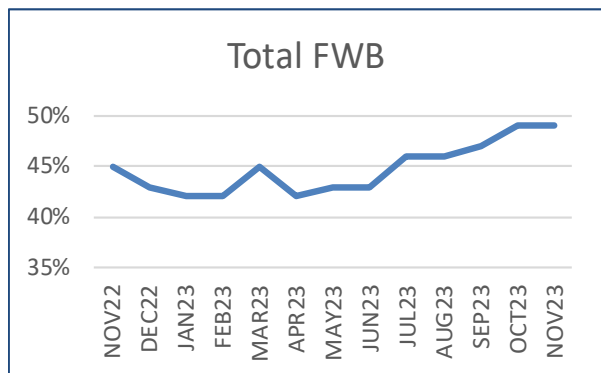
# Quality Measures A2A - Nov 2023

Total	This Month	V. Last Month	V. Last Year
% FWB	49%	+ 0 %	+ 4 %
% NFD	77%	- 3 %	- 6 %

Partner	This Month	V. Last Month	V. Last Year
% FWB	84%	+ 1 %	- 1 %
% NFD	76%	- 3 %	- 6 %

Network	This Month	V. Last Month	V. Last Year
% FWB	45%	+ 0 %	+ 7 %
% NFD	77%	- 3 %	- 6 %

**Partner** Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes. **Network** All other shipments measured to Cargo iQ standards by reporting Airlines.



FWB - Measure of booking quality and accuracy of electronic data.

NFD - Measure of on time freight and document\* availability' at destination. (\* - paper documents or electronic shipment data)

Both measures are based on individual agreements between airlines and forwarders.



# Members' A2A Performance Data - Nov 2023

% FWB correctly received by Airline		
REPORTING FORWARDER	Penetration Range	Partner Shipments
Cargomind	75-90%	94%
CEVA	75-90%	84%
DHL Global Forwarding	75-90%	82%
Hellmann	>75%	38%
Kuehne + Nagel	75-90%	85%
Schenker	>90	94%
<b>Average</b>		<b>84%</b>

## Definitions

### Partner Shipments

Shipments from Cargo iQ Reporting Forwarders carried by Cargo iQ Reporting Airlines across agreed lanes.

### Network Shipments

All other shipments measured to Cargo iQ standards by Cargo iQ Reporting

## Reporting Remarks

Cargo iQ is committed to the global implementation of its quality processes. Based on the outcome of the latest membership vote, every member's performance is listed irrespective of the figures.

**All reports represent members with different networks, product portfolios and Cargo iQ shipment-share compared to total volumes. No conclusions on their relative performance in the form of ranking should be drawn.**

% on-time availability as per individual plan (NFD)				
REPORTING AIRLINE	Penetration Range	Total	Partner Shipments	Network Shipments
Air Canada	75-90%	59%	59%	59%
Air France Cargo	75-90%	70%	69%	71%
American Airlines	> 90%	87%	86%	87%
Cargolux	> 90%	65%	69%	64%
Cathay Pacific Cargo	> 90%	76%	74%	76%
China Southern	> 90%	65%	86%	64%
Delta	> 90%	87%	83%	88%
Emirates	75-90%	77%	80%	77%
Etihad	> 90%	86%	81%	87%
Finnair	75-90%	74%	78%	73%
IAG Cargo	> 90%	72%	73%	72%
KLM	> 90%	73%	71%	73%
Korean Air Cargo	No data			
Lufthansa Cargo	> 90%	76%	77%	76%
Malaysian Airlines Cargo	No data	59%	60%	59%
Qatar Airways Cargo	> 90%	88%	84%	88%
Royal Air Maroc	> 90%	63%	74%	62%
Saudia Cargo	75-90%	71%	65%	71%
Singapore Airlines Cargo	No data	85%	85%	84%
Swiss	75-90%	69%	57%	71%
Turkish Airlines	75-90%	80%	75%	80%
Virgin Atlantic	No data	65%	72%	64%
<b>Average</b>		<b>77%</b>	<b>76%</b>	<b>77%</b>

NFD - Measure of on time freight and document\* availability' at destination. (\* - paper documents or electronic shipment data) based on individual agreements between airlines and forwarders.