

# Monthly Report

## Cargo iQ Reporting Cycle

Every month, Cargo iQ issues reports that show consolidated airfreight industry data for the previous month.

This monthly report contains volume and performance data for airport-to-airport (A2A) movements.

Further reports are available to Cargo iQ members to improve their internal process– and data-quality and benchmark themselves to the industry.

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# Volume & KPI Overview - Mar 2024

Airport to Airport	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	1,127,349	+ 150,331 (+ 15%)	+ 157,496 (+ 16%)	
% NFD	79%	- 1 %	- 7 %	

Door to Door	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	307,375	+ 27,828 (+ 10 %)	+ 1,782 (+ 1 %)	
% POD	72%	+ 1 %	- 3 %	

**GLOSSARY**

NFD - Measure of on time 'Notification of freight and data\* availability' at destination.

POD - Measure of freight delivered to consignee when promised.

A2A - Airport to airport

D2D - Door to Door

<b>Data Summary</b>	<p>Number of A2A shipments measured for Feb 2024 see a significant increase against previous month as well as the previous year. NFD performance has remained stable against Feb 2024 but quite a dip against previous year.</p> <p>D2D shipment count for Mar 2024 saw an increase against previous month as well as last year.</p>
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# Benchmarks - Mar 2024

**Reporting Airlines: 22**

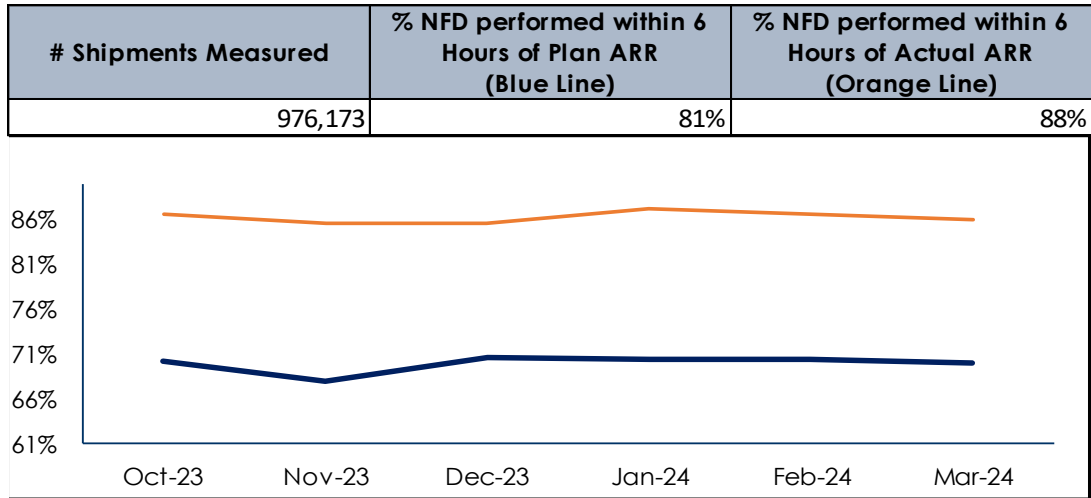
One airline is still to implement the ARR as a mandatory milestone to be reported.

**Reporting Airlines: 22**

This benchmark is illustrating the time it takes to satisfy the NFD KPI to 90% and the average time to complete the NFD (from ARR)

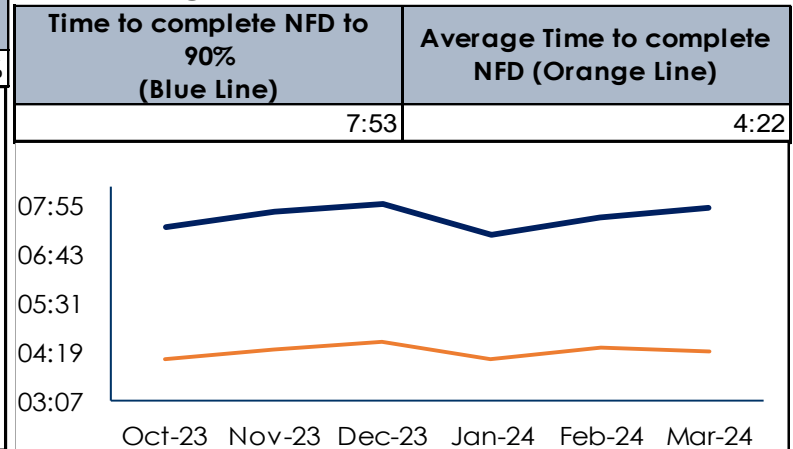
## Import Performance

### % NFD Performed Within 6 Hours of Arrival



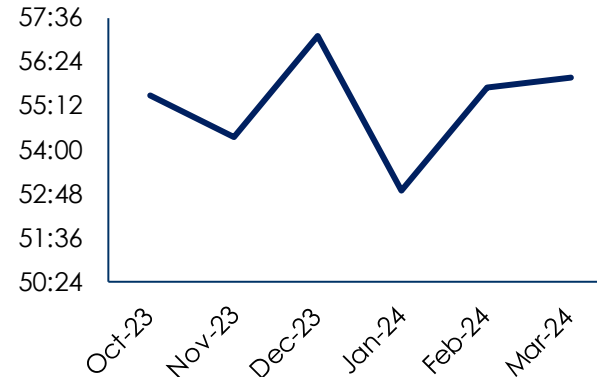
## Import Performance

### Average Time To Complete (%) NFD



## Average A2A Journey Time

Month	# Shipments	Average RCS to NFD Time [hh:mm]
Oct-23	971,231	55:29
Nov-23	941,015	54:20
Dec-23	797,185	57:05
Jan-24	911,232	52:51
Feb-24	891,407	55:40
Mar-24	1,062,643	55:56



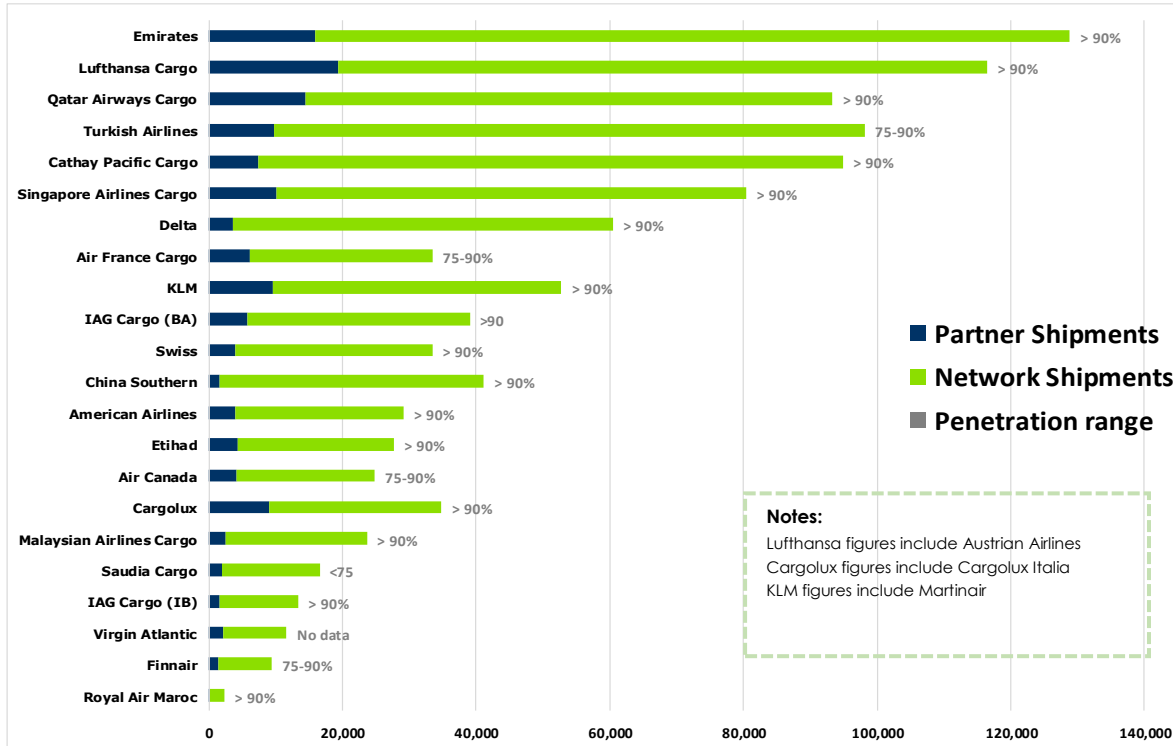
**Reporting Airlines (A2A): 22**



# Airline Volume Data A2A - Mar 2024

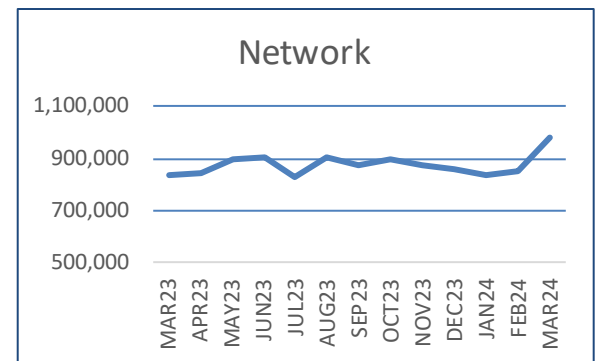
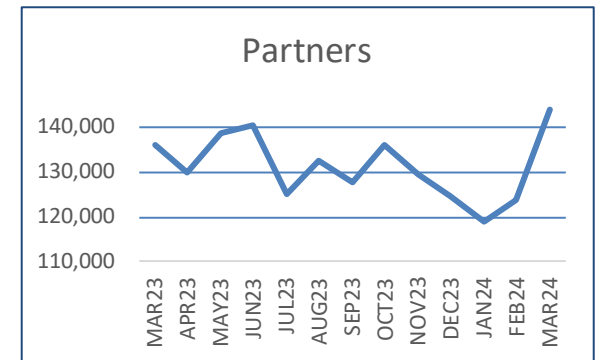
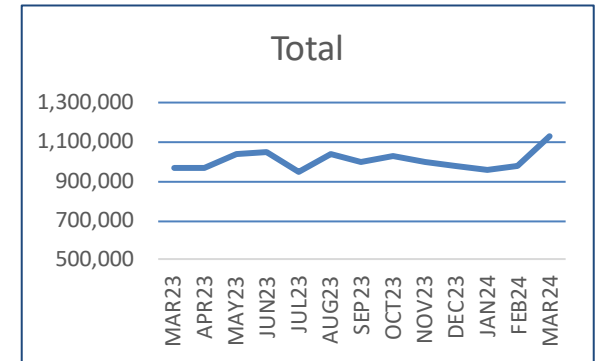
## A2A Shipments Measured This Month

Partners	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	143,672	+ 20,160 (+ 16%)	+ 7,480 (+ 5%)	
Network	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	983,677	+ 130,171 (+ 15%)	+ 150,016 (+ 18%)	



**Partner** Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes.  
**Network** All other shipments measured to Cargo iQ standards by reporting Airlines.

## Volume Trends





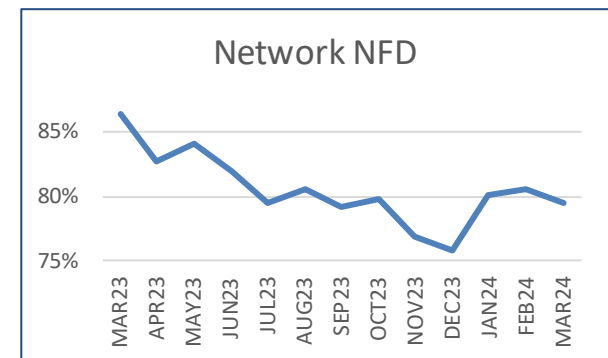
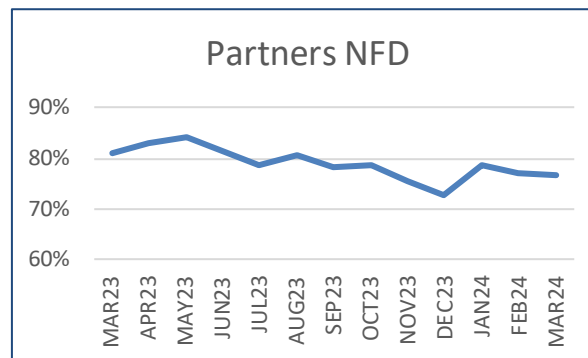
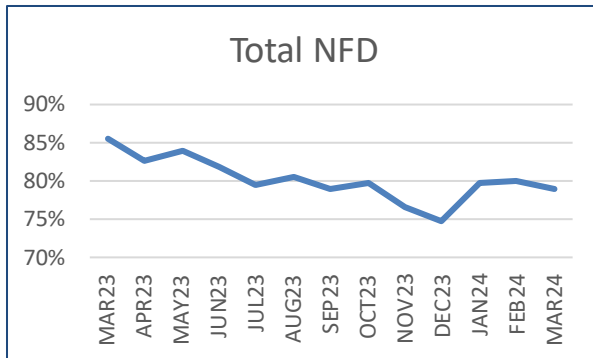
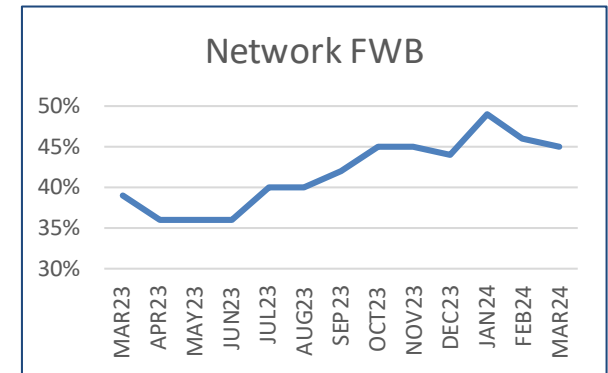
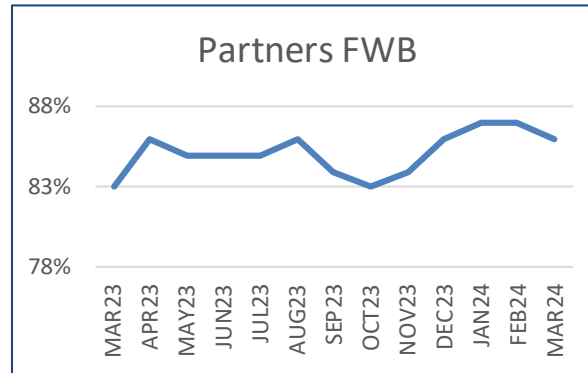
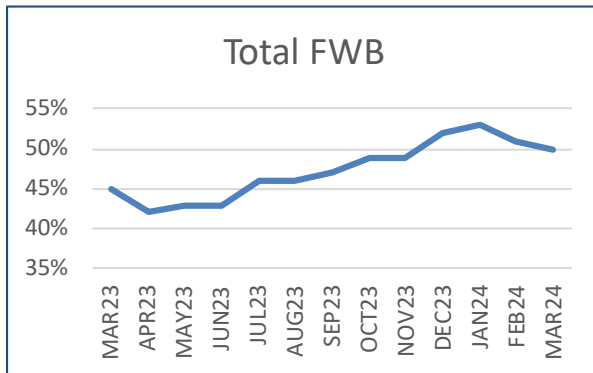
# Quality Measures A2A - Mar 2024

Total	This Month	V. Last Month	V. Last Year
% FWB	50%	- 3 %	+ 5 %
% NFD	79%	- 1 %	- 7 %

Partner	This Month	V. Last Month	V. Last Year
% FWB	86%	- 1 %	+ 3 %
% NFD	77%	- 1 %	- 4 %

Network	This Month	V. Last Month	V. Last Year
% FWB	45%	- 1 %	+ 6 %
% NFD	79%	- 1 %	- 7 %

**Partner** Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes. **Network** All other shipments measured to Cargo iQ standards by reporting Airlines.



FWB - Measure of booking quality and accuracy of electronic data.

NFD - Measure of on time freight and document\* availability' at destination. (\* - paper documents or electronic shipment data)

Both measures are based on individual agreements between airlines and forwarders.



# Members' A2A Performance Data - Mar 2024

% FWB correctly received by Airline		
REPORTING FORWARDER	Penetration Range	Partner Shipments
Cargomind	>90	94%
CEVA	>90	86%
DHL Global Forwarding	75-90%	90%
Hellmann	75-90%	35%
Kuehne + Nagel	75-90%	84%
Schenker	>90	92%
<b>Average</b>		<b>86%</b>

## Definitions

### Partner Shipments

Shipments from Cargo iQ Reporting Forwarders carried by Cargo iQ Reporting Airlines across agreed lanes.

### Network Shipments

All other shipments measured to Cargo iQ standards by Cargo iQ Reporting

## Reporting Remarks

Cargo iQ is committed to the global implementation of its quality processes. Based on the outcome of the latest membership vote, every member's performance is listed irrespective of the figures.

**\*In February, Cargolux encountered some message processing issues which resulted in poor NFD performance overall. A fix is being implemented.**

**All reports represent members with different networks, product portfolios and Cargo iQ shipment-share compared to total volumes. No conclusions on their relative performance in the form of ranking should be drawn.**

% on-time availability as per individual plan (NFD)				
REPORTING AIRLINE	Penetration Range	Total	Partner Shipments	Network Shipments
Air Canada	75-90%	57%	55%	58%
Air France Cargo	75-90%	55%	51%	56%
American Airlines	> 90%	88%	88%	88%
Cargolux	> 90%	61%	62%	61%
Cathay Pacific Cargo	> 90%	84%	82%	84%
China Southern	> 90%	69%	79%	68%
Delta	> 90%	87%	81%	87%
Emirates	> 90%	86%	88%	86%
Etihad	> 90%	82%	77%	83%
Finnair	75-90%	64%	68%	64%
IAG Cargo (IB)	> 90%	81%	80%	81%
IAG Cargo (BA)		71%	73%	71%
KLM	> 90%	64%	74%	75%
Korean Air Cargo	75-90%	94%	92%	94%
Lufthansa Cargo	> 90%	76%	77%	76%
Malaysian Airlines Cargo	> 90%	59%	62%	59%
Qatar Airways Cargo	> 90%	87%	84%	88%
Royal Air Maroc	> 90%	58%	70%	56%
Saudia Cargo	<75	65%	62%	65%
Singapore Airlines Cargo	> 90%	81%	80%	81%
Swiss	> 90%	80%	83%	80%
Turkish Airlines	75-90%	81%	74%	82%
Virgin Atlantic	No data	73%	81%	71%
<b>Average</b>		<b>79%</b>	<b>77%</b>	<b>79%</b>

NFD - Measure of on time freight and document\* availability' at destination. (\* - paper documents or electronic shipment data) based on individual agreements between airlines and forwarders.