



## Exception Handling Code Procedure

*Cargo iQ has a new list of codes and documentation that allows the membership to capture and share exceptions in a standard manner.*



**New list of codes**



**New procedure document**



### Features of the new standard

- ✓ Exception codes linked to MOP processes
- ✓ Users select only from codes that apply to their process
- ✓ Codes composed of 4 levels allow tailoring level of detail to share
- ✓ Possibility of mapping internal code list to standard list
- ✓ Standard communication mechanism



Service Delivery  
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