Monthly Report

Cargo iQ Reporting Cycle

Every month, Cargo iQ issues reports that show consolidated airfreight industry data for the previous month.

This monthly report contains volume and performance data for airport-to-airport (A2A) movements.

Further reports are available to Cargo iQ members to improve their internal process– and data-quality and benchmark themselves to the industry.

CONTENTS

Creation date: 26 Mar 2024

Volume & KPI Overview - Feb 2024

Airport to Airport	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	977,018	+ 18,412 (+ 2%)	+ 70,372 (+ 8%)	
% NFD	80%	+ 0 %	- 2 %	

Door to Door	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	279,547	- 3,522 (- 1%)	+ 15,026 (+ 6 %)	
% POD	72%	- 1 %	- 4 %	

GLOSSARY

NFD - Measure of on time 'Notification of freight and data* availability' at destination.

POD - Measure of freight delivered to consignee when promised.

A2A - Airport to airport

D2D - Door to Door

Data Summary

Number of A2A shipments measured for Feb 2024 see an increase against previous month as well as the previous year. NFD performance has remained stable against Jan 2024 with a small deviation against previous year.

D2D shipment count for Dec 2023 saw a decrease against previous month but an increase against last year.

Benchmarks - Feb 2024

Import Performance
% NFD Performed Within 6 Hours of Arrival

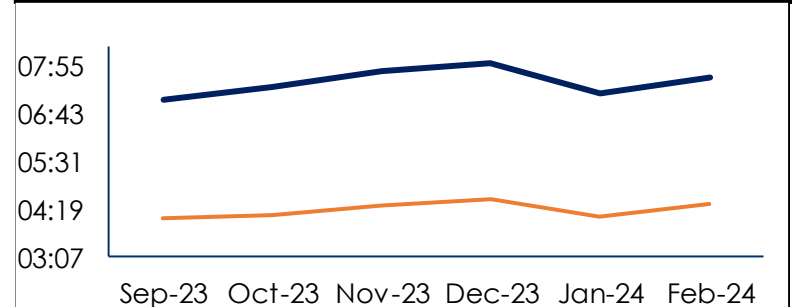| # Shipments Measured	% NFD performed within 6 Hours of Plan ARR (Blue Line)	% NFD performed within 6 Hours of Actual ARR (Orange Line)
810,312	81%	92%
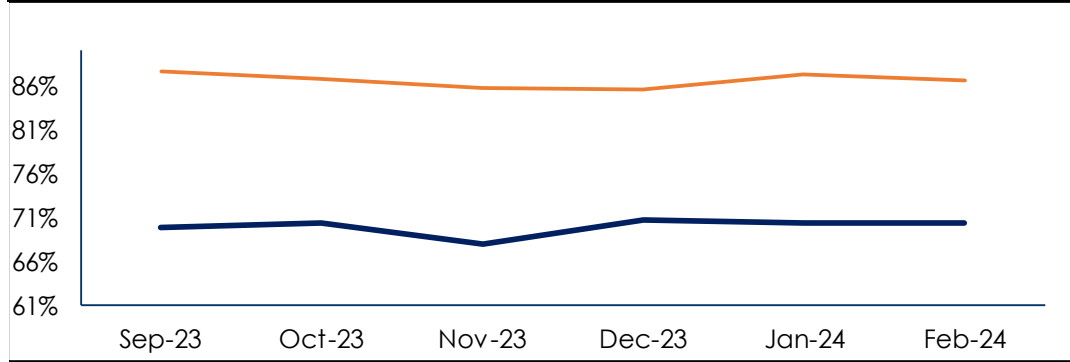
Import Performance
Average Time To Complete (%) NFD

Time to complete NFD to 90% (Blue Line)	Average Time to complete NFD (Orange Line)
7:37	4:26

Average A2A Journey Time

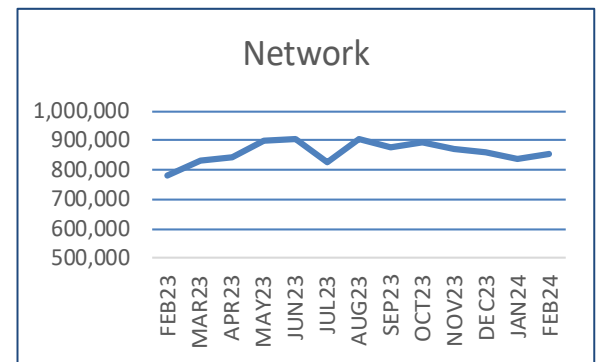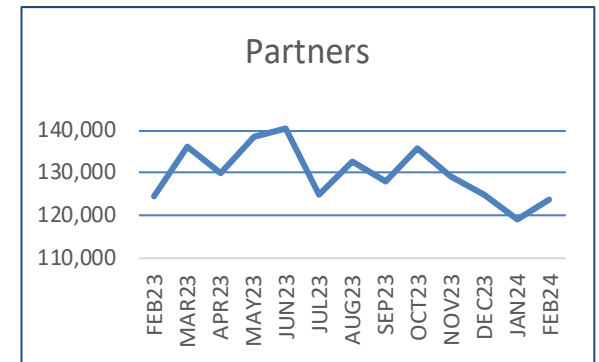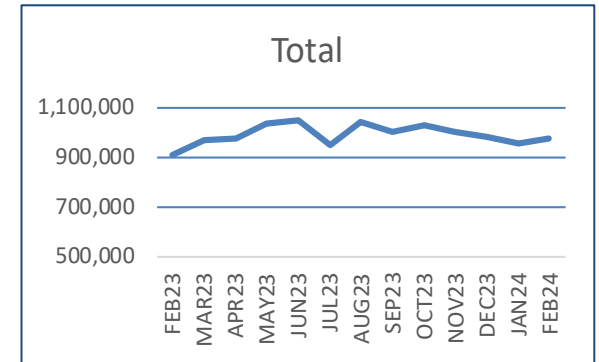| Month	# Shipments	Average RCS to NFD Time [hh:mm]
Sep-23	923,470	54:43
Oct-23	971,231	55:29
Nov-23	941,015	54:20
Dec-23	797,185	57:05
Jan-24	911,232	52:51
Feb-24	891,407	55:40
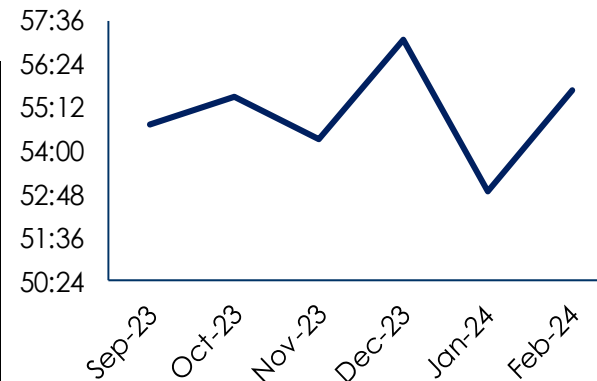
Airline Volume Data A2A - Feb 2024

A2A Shipments Measured This Month

Partners	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	123,512	+ 4,518 (+ 4%)	- 1,093 (- 1%)	

Network	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	853,506	+ 13,894 (+ 2 %)	+ 71,465 (+ 9 %)	

Chart - horizontal bar chart of Partner Shipments and Network Shipments by airline:

- Emirates — 75-90%
- Lufthansa Cargo — > 90%
- Qatar Airways Cargo — > 90%
- Turkish Airlines — 75-90%
- Cathay Pacific Cargo — > 90%
- Singapore Airlines Cargo — > 90%
- Delta — > 90%
- Air France Cargo — > 90%
- KLM — > 90%
- IAG Cargo (BA) — 0
- Swiss — > 90%
- China Southern — > 90%
- American Airlines — > 90%
- Etihad — > 90%
- Air Canada — 75-90%
- Cargolux — > 90%
- Malaysian Airlines Cargo — No data
- Saudia Cargo — <75
- IAG Cargo (IB) — > 90%
- Virgin Atlantic — No data
- Finnair — 75-90%
- Royal Air Maroc

Legend:
- ■ Partner Shipments
- ■ Network Shipments
- ■ Penetration range

Notes:
Lufthansa figures include Austrian Airlines
Cargolux figures include Cargolux Italia
KLM figures include Martinair

Partner Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes.
Network All other shipments measured to Cargo iQ standards by reporting Airlines.

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Volume Trends

Total

(line chart, y-axis 500,000 – 1,100,000; x-axis FEB23 to FEB24)

Partners

(line chart, y-axis 110,000 – 140,000; x-axis FEB23 to FEB24)

Network

(line chart, y-axis 500,000 – 1,000,000; x-axis FEB23 to FEB24)

Quality Measures A2A - Feb 2024

Total	This Month	V. Last Month	V. Last Year
% FWB	51%	- 2 %	+ 9 %
% NFD	80%	+ 0 %	- 2 %

Partner	This Month	V. Last Month	V. Last Year
% FWB	87%	+ 0 %	+ 4 %
% NFD	77%	- 1 %	- 4 %

Network	This Month	V. Last Month	V. Last Year
% FWB	46%	- 3 %	+ 10 %
% NFD	81%	+ 0 %	- 1 %

Partner Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes. **Network** All other shipments measured to Cargo iQ standards by reporting Airlines.
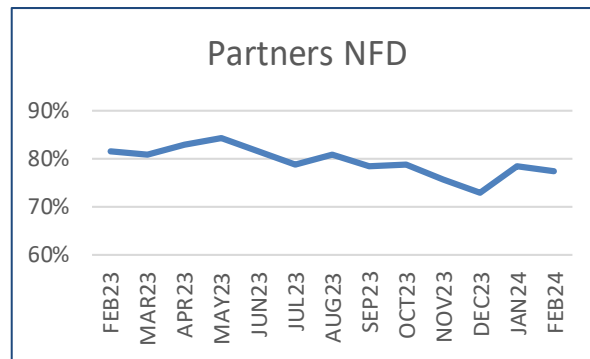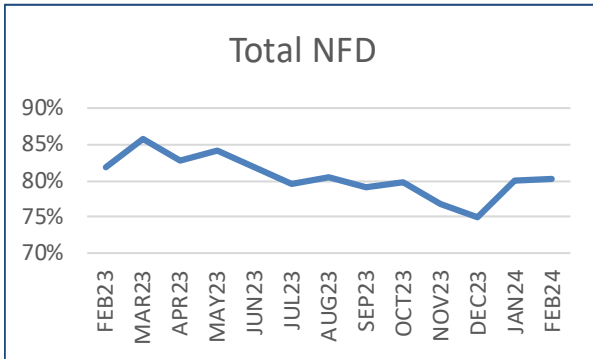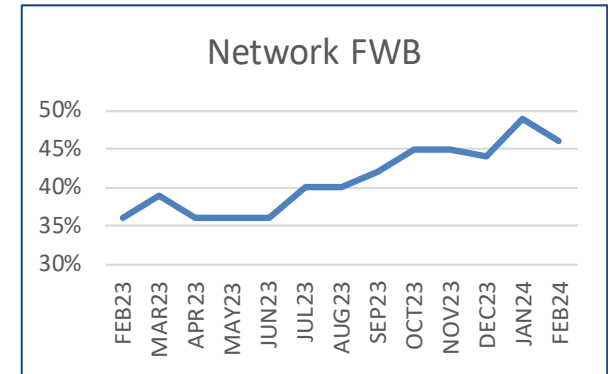

Total FWB

Partners FWB

Network FWB

Total NFD

Partners NFD

Network NFD
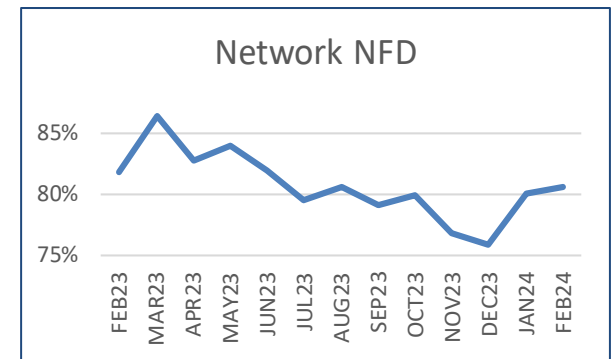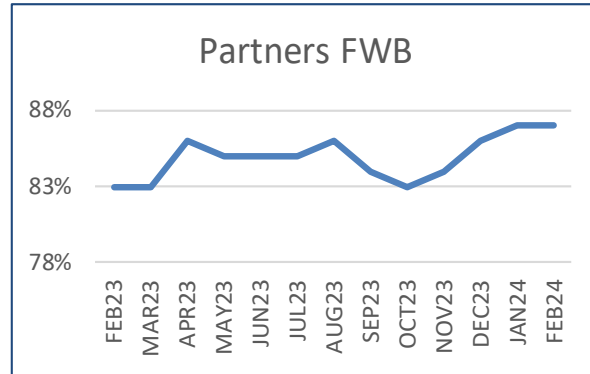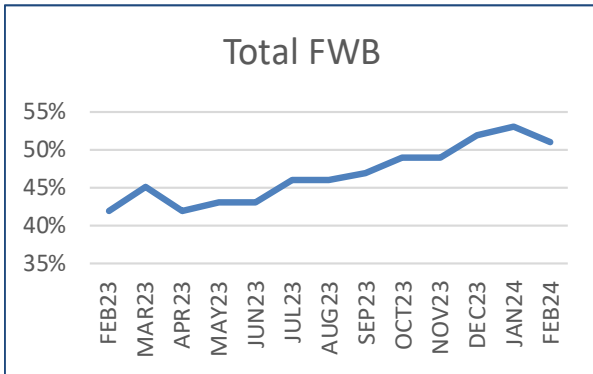
FWB - Measure of booking quality and accuracy of electronic data.

NFD - Measure of on time freight and document* availability' at destination. (* - paper documents or electronic shipment data)

Both measures are based on individual agreements between airlines and forwarders.

Members' A2A Performance Data - Feb 2024

% FWB correctly received by Airline

REPORTING FORWARDER	Penetration Range	Partner Shipments
Cargomind	75-90%	93%
CEVA	75-90%	87%
DHL Global Forwarding	75-90%	90%
Hellmann	>75%	38%
Kuehne + Nagel	75-90%	84%
Schenker	>90	93%
Average		**87%**

% on-time availability as per individual plan (NFD)

REPORTING AIRLINE	Penetration Range	Total	Partner Shipments	Network Shipments
Air Canada	75-90%	58%	57%	58%
Air France Cargo	> 90%	68%	66%	69%
American Airlines	> 90%	90%	89%	90%
Cargolux	> 90%	55%	54%	55%
Cathay Pacific Cargo	> 90%	85%	85%	85%
China Southern	> 90%	69%	82%	68%
Delta	> 90%	88%	82%	88%
Emirates	75-90%	88%	90%	88%
Etihad	> 90%	80%	78%	80%
Finnair	75-90%	69%	72%	68%
IAG Cargo (IB)	> 90%	84%	82%	84%
IAG Cargo (BA)	> 90%	77%	78%	77%
KLM	> 90%	71%	73%	75%
Korean Air Cargo	<75	94%	89%	94%
Lufthansa Cargo	> 90%	74%	74%	74%
Malaysian Airlines Cargo	No data	66%	67%	66%
Qatar Airways Cargo	> 90%	88%	84%	88%
Royal Air Maroc	> 90%	60%	70%	59%
Saudia Cargo	<75	67%	57%	68%
Singapore Airlines Cargo	> 90%	85%	85%	85%
Swiss	> 90%	81%	83%	80%
Turkish Airlines	75-90%	81%	77%	82%
Virgin Atlantic	No data	73%	79%	72%

NFD - Measure of on time freight and document* availability' at destination. (* - paper documents or electronic shipment data) based on individual agreements between airlines and forwarders.

Definitions

Partner Shipments

Shipments from Cargo iQ Reporting Forwarders carried by Cargo iQ Reporting Airlines across agreed lanes.

Network Shipments

All other shipments measured to Cargo iQ standards by Cargo iQ Reporting

Reporting Remarks

Cargo iQ is committed to the global implementation of its quality processes. Based on the outcome of the latest membership vote, every member's performance is listed irrespective of the figures.

All reports represent members with different networks, product portfolios and Cargo iQ shipment-share compared to total volumes. No conclusions on their relative performance in the form of ranking should be drawn.