

# Monthly Report

## Cargo iQ Reporting Cycle

Every month, Cargo iQ issues reports that show consolidated airfreight industry data for the previous month.

This monthly report contains volume and performance data for airport-to-airport (A2A) movements.

Further reports are available to Cargo iQ members to improve their internal process– and data-quality and benchmark themselves to the industry.

## CONTENTS

Volume & KPI Overview	1
Benchmarks	2
Airline Volume Data A2A	3
A2A Quality Measures	4
Members' A2A Performance	5

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# Volume & KPI Overview - Mar 2022

Airport to Airport	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	1,049,239	+ 157,816 (+ 18%)	+ 81,745 (+ 8%)	
% NFD	78%	+ 1 %	- 3 %	

Door to Door	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	321,779	+ 54,305 (+ 20 %)	+ 48,063 (+ 18 %)	
% POD	69%	- 1 %	- 9 %	

**GLOSSARY**

NFD - Measure of on time 'Notification of freight and data\* availability' at destination.

POD - Measure of freight delivered to consignee when promised.

A2A - Airport to airport

D2D - Door to Door

<b>Data Summary</b>	<p>Number of A2A shipments measured for March 2022 see an increase in comparison to the previous months. Numbers are not drastically higher than last year as has been the recent trend.</p> <p>D2D shipment count for January 2022 saw an increase against previous month and against last year. One Forwarder member is changing IT systems, which has affected the tally. Another Forwarder member has left in the beginning of 2022 which has also affected the total Forwarder tally.</p>
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# Benchmarks - Mar 2022

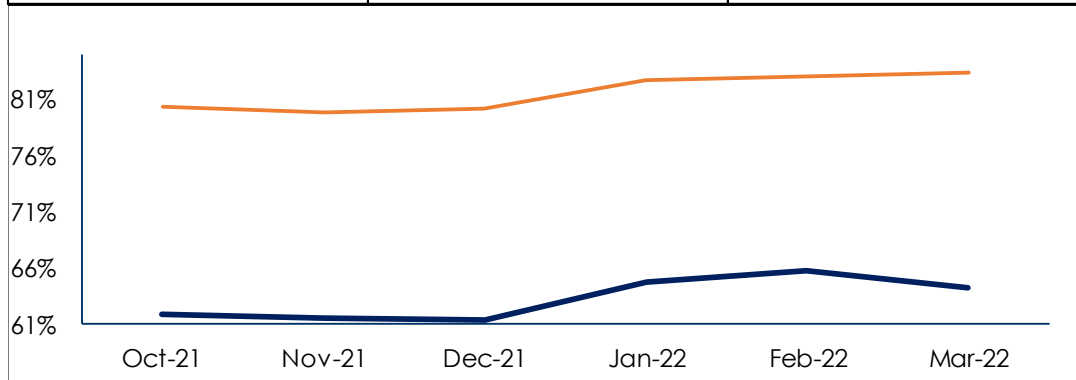
**Reporting Airlines:** 23

One airline is still to implement the ARR as a mandatory milestone to be reported.

## Import Performance

### % NFD Performed Within 6 Hours of Arrival

# Shipments Measured	% NFD performed within 6 Hours of Plan ARR (Blue Line)	% NFD performed within 6 Hours of Actual ARR (Orange Line)
857,886	64%	83%



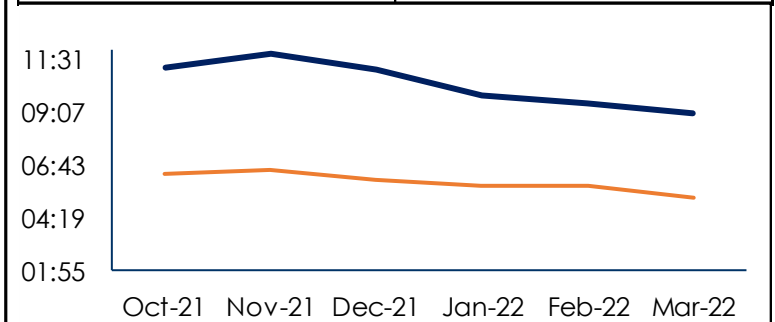
**Reporting Airlines:** 23

This benchmark is illustrating the time it takes to satisfy the NFD KPI to 90% and the average time to complete the NFD (from ARR)

## Import Performance

### Average Time To Complete (%) NFD

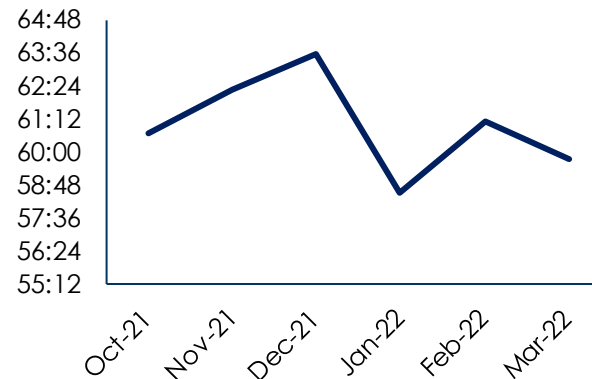
Time to complete NFD to 90% (Blue Line)	Average Time to complete NFD (Orange Line)
9:04	5:17



## Average A2A Journey Time

**Reporting Airlines (A2A):** 23

Month	# Shipments	Average RCS to NFD Time [hh:mm]
Oct/21	1,040,852	60:38
Nov/21	976,056	62:14
Dec/21	989,362	63:33
Jan/22	878,337	58:30
Feb/22	825,905	61:07
Mar/22	976,069	59:44

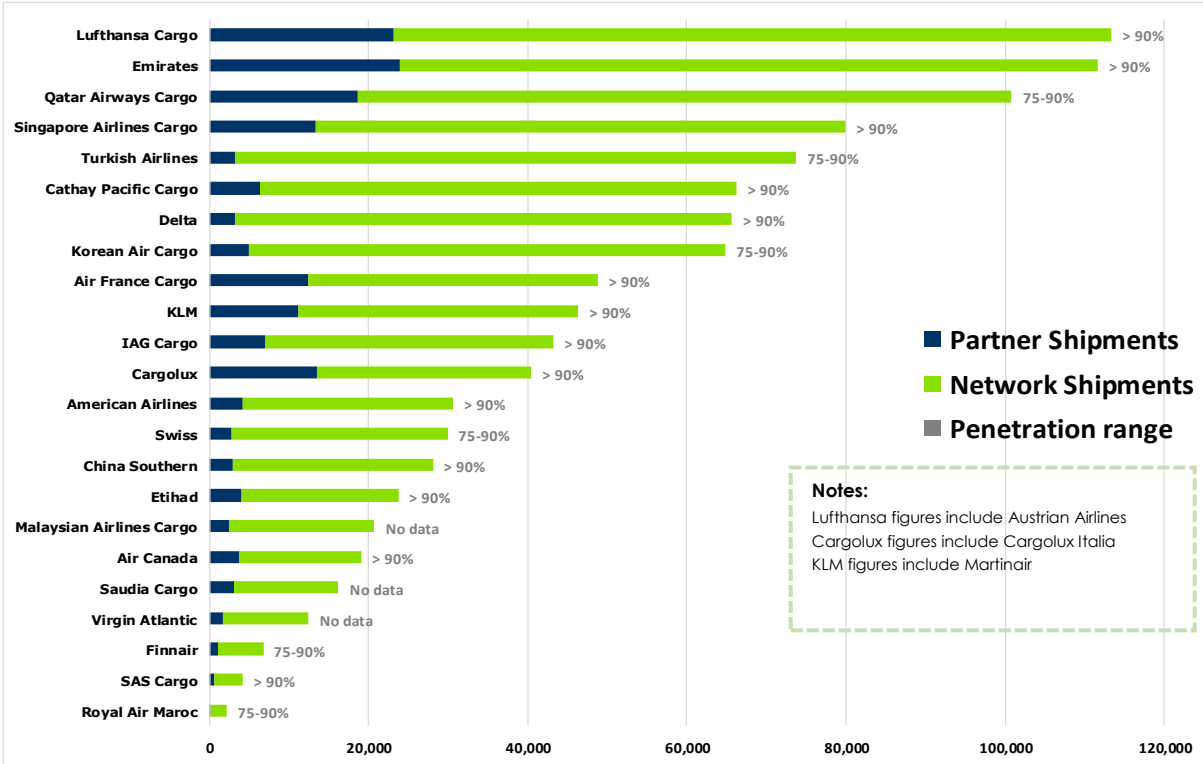




# Airline Volume Data A2A - Mar 2022

## A2A Shipments Measured This Month

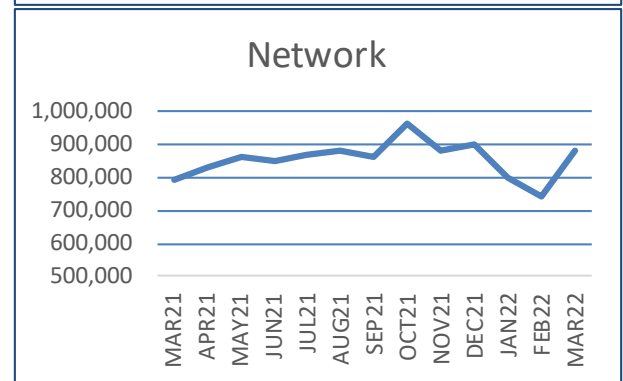
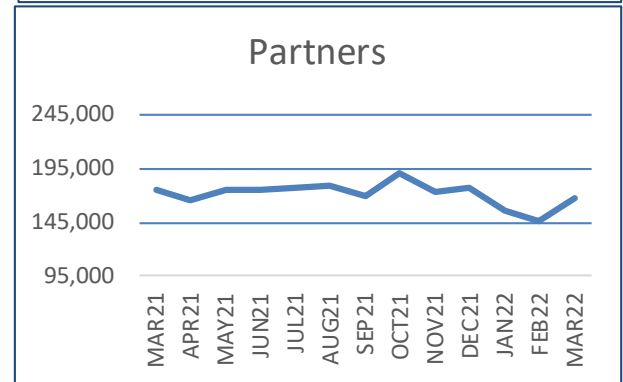
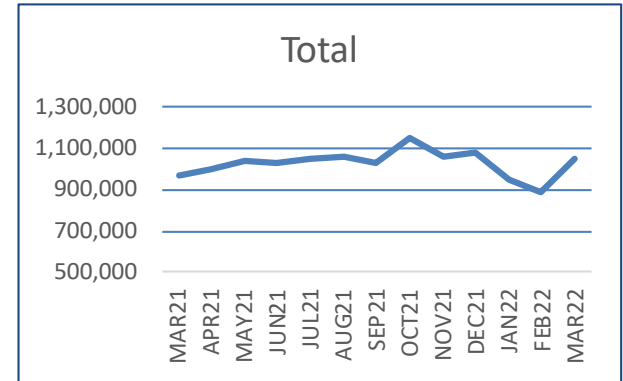
Partners	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	167,769	+ 20,844 (+ 14%)	- 6,653 (- 4%)	
Network	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	881,470	+ 136,972 (+ 18%)	+ 88,398 (+ 11%)	



**Notes:**  
 Lufthansa figures include Austrian Airlines  
 Cargolux figures include Cargolux Italia  
 KLM figures include Martinair

**Partner** Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes.  
**Network** All other shipments measured to Cargo IQ standards by reporting Airlines.

## Volume Trends





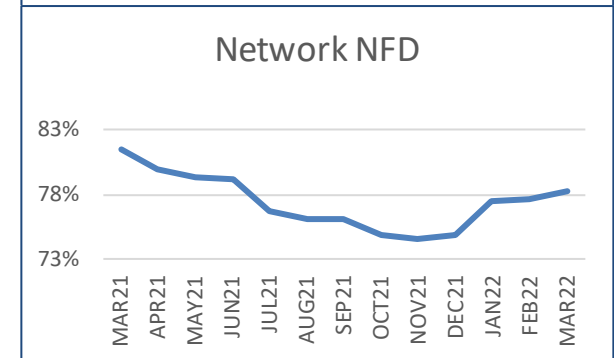
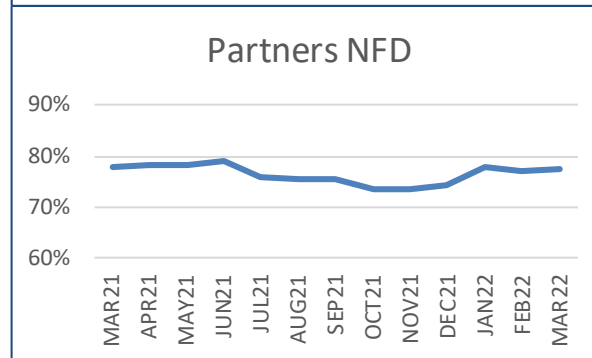
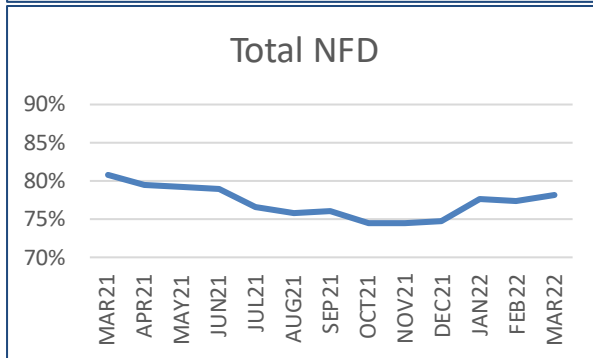
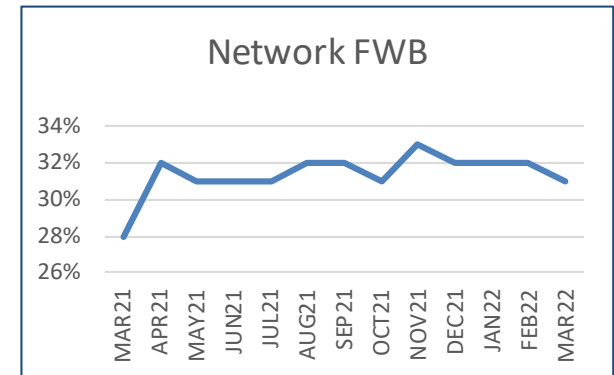
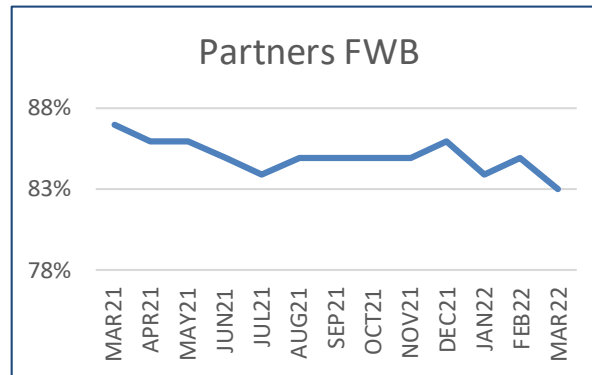
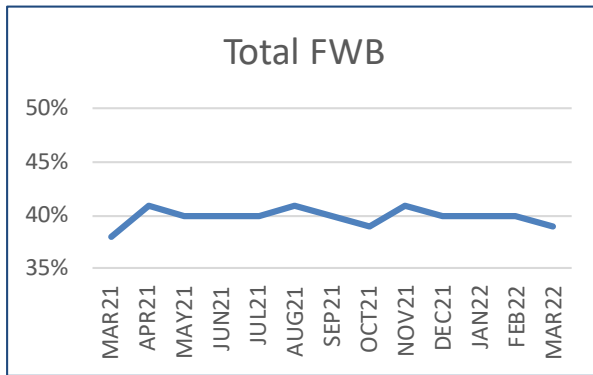
# Quality Measures A2A - Mar 2022

Total	This Month	V. Last Month	V. Last Year
% FWB	39%	- 1 %	+ 1 %
% NFD	78%	+ 1 %	- 3 %

Partner	This Month	V. Last Month	V. Last Year
% FWB	83%	- 2 %	- 4 %
% NFD	77%	+ 0 %	- 1 %

Network	This Month	V. Last Month	V. Last Year
% FWB	31%	- 1 %	+ 3 %
% NFD	78%	+ 1 %	- 3 %

**Partner** Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes. **Network** All other shipments measured to Cargo iQ standards by reporting Airlines.



FWB - Measure of booking quality and accuracy of electronic data.

NFD - Measure of on time freight and document\* availability' at destination. (\* - paper documents or electronic shipment data)

Both measures are based on individual agreements between airlines and forwarders.



# Members' A2A Performance Data - Mar 2022

% FWB correctly received by Airline		
REPORTING FORWARDER	Penetration Range	Partner Shipments
Cargomind	> 90%	94%
CEVA	No data	83%
DHL Global Forwarding	75-90%	82%
Hellmann	75-90%	63%
Kuehne + Nagel	75-90%	83%
Schenker	75-90%	93%
SDV	> 90%	66%
<b>Average</b>		<b>83%</b>

% on-time availability as per individual plan (NFD)				
REPORTING AIRLINE	Penetration Range	Total	Partner Shipments	Network Shipments
Air Canada	> 90%	61%	61%	61%
Air France Cargo	> 90%	68%	68%	68%
AirBridge Cargo				
American Airlines	> 90%	87%	86%	87%
Cargolux	> 90%	41%	42%	40%
Cathay Pacific Cargo	> 90%	86%	85%	87%
China Southern	> 90%	61%	73%	59%
Delta	> 90%	80%	77%	80%
Emirates	> 90%	90%	90%	90%
Etihad	> 90%	78%	73%	79%
Finnair	75-90%	54%	62%	52%
IAG Cargo	> 90%	76%	76%	76%
KLM	> 90%	83%	82%	83%
Korean Air Cargo	75-90%	88%	88%	88%
Lufthansa Cargo	> 90%	83%	83%	83%
Malaysian Airlines Cargo	No data	61%	61%	61%
Qatar Airways Cargo	75-90%	88%	84%	89%
Royal Air Maroc	75-90%	54%	46%	55%
SAS Cargo	> 90%	81%	87%	80%
Saudia Cargo	No data	64%	66%	63%
Singapore Airlines Cargo	> 90%	85%	86%	85%
Swiss	75-90%	61%	77%	59%
Turkish Airlines	75-90%	66%	56%	67%
Virgin Atlantic	No data	66%	73%	65%
<b>Average</b>		<b>78%</b>	<b>77%</b>	<b>78%</b>

## Definitions

### Partner Shipments

Shipments from Cargo IQ Reporting Forwarders carried by Cargo IQ Reporting Airlines across agreed lanes.

### Network Shipments

All other shipments measured to Cargo IQ standards by Cargo IQ Reporting

## Reporting Remarks

AirBridge Cargo figures are greyed out.

Cargo IQ is committed to the global implementation of its quality processes. Based on the outcome of the latest membership vote, every member's performance is listed irrespective of the figures.

**All reports represent members with different networks, product portfolios and Cargo IQ shipment-share compared to total volumes. No conclusions on their relative performance in the form of ranking should be drawn.**

NFD - Measure of on time freight and document\* availability' at destination. (\* - paper documents or electronic shipment data) based on individual agreements between airlines and forwarders.