



SME Solution



The Solution

The Cargo iQ SME Solution provides planning and control options to **small and medium-sized forwarders** who work with our member airlines on a small-scale, or regional basis.

Cargo iQ members provide shipment planning and control via shared Route Maps, as well as movement visibility for various events or milestones along the shipment lifecycle. Through this solution, SME forwarders gain **airport-to-airport visibility at a tailored price** for their scale.

We are offering two different concepts for SME, with the following key features:

Direct SME

Visibility through a certified CDMP provider

Planning and actual performance at MAWB level for personalized offsets

Planning and actual performance at HAWB level (door-to-door)

Best practice and quality improvements through Cargo iQ community

Benchmark reports and analytics on a monthly basis

Voting rights after successful certification

Access to audit and certification program at additional cost

Indirect SME

Visibility through an intermediary

Planning and actual performance at MAWB level using default offsets

Contact with Cargo iQ community through an intermediary

Transactional costs per air waybill



How it works

A route map and status updates are made available once the shipment has been booked with a Cargo iQ airline. The SME forwarder has visibility on the planned, replanned and actual updates on the events below.

Code	Description
FWB	Shipment information received correctly by airline
LAT	Freight received on time by airline
RCS	Freight approved as ready for carriage
FOW	Freight available to ramp for pick-up from warehouse
DEP	Freight departed on flight
ARR	Freight arrived on flight
FIW	Freight picked up by warehouse handler from ramp
RCF	Freight checked into warehouse at destination airport
AWR	Documents checked into destination warehouse
NFD	Consignee advised of arrival at destination airport
AWD	Documents handed to consignee at destination airport
DLV	Consignee collects freight from carrier at destination airport



About Cargo iQ

Cargo iQ is a not-for-profit membership group that creates and implements quality standards for the worldwide air cargo industry.

Cargo iQ was created by the International Air Transport Association (IATA) as a special interest group and is composed of over 60 companies from all over the world, including major airlines, freight forwarders, ground handling companies, trucking companies, and IT solution providers. Cargo iQ members have developed a system of shipment planning and performance monitoring for air cargo based on common business processes and milestones.

As part of that system, the Cargo iQ Master Operating Plan (MOP), which has been endorsed by IATA as a recommended industry practice, describes the standard end-to-end process of transporting air cargo.

